

## Developing a Pacific Northwest Smarter Grid Workforce

Barbara Hins-Turner, Executive Director Center of Excellence for Clean Energy Utility Energy Forum May 13, 2015



## **Audience Questions**

How many of you:

- \* plan to retire within the next 5 years?
- \* have developed a succession plan?
- \* have job openings in your department today?
- \* have partnered with at least one community college?
- \* have worked with K-12?





CENTEROLENCE

**Celebrating 10 Years** 

#### Vision

Become <u>national model</u> to develop partnerships between:

- Business
- Industry
- Education
- Organized labor
- Workforce system
- Economic development

Mission Liaison between partners and the state's education system to:

- Drive the energy economy
- Create highly skilled workforce
- Provide consistent curriculum
- Meet industry needs
- Provide state-wide coordination

"Air traffic control" Excellence

# The Foundation Gathering Labor Market Data

#### National

- \* 2009 National Commission on Energy Policy's Task Force on America's Energy Jobs
- \* 2009 IEEE Power and Energy Society (PES)
- \* 2011 Center for Energy
   Workforce Development

#### **Pacific NW Region**

- \* 2008 Workforce Challenges of the Electric Sector
- \* 2009 Northwest Energy Efficiency Study
- \* 2013 Workforce Challenges of Electric Power Employers in the Pacific Northwest



## 2013 Labor Market Study Participants - 5 State Approach

- Avista
- Bonneville Power Admin
- Chelan County PUD
- Energy Northwest
- Grant County PUD
- Grays Harbor PUD
- Idaho Power
- NorthWestern Energy

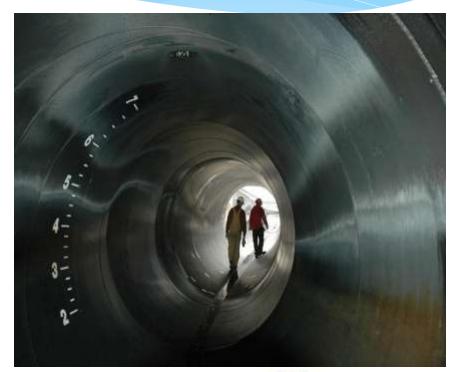
- PacifiCorp
- Portland General Electric
- Puget Sound Energy
- Seattle City Light
- Snohomish County PUD
- Tacoma Power
- TransAlta (Centralia)
- U.S. Bureau of Reclamation

Funded through U.S. Dept of Energy Smart Grid WASHINGTON STATE UNIVERSITY Workforce Training Grant, 2010-13



### **Three Major Factors**

- \* Impending Retirements
- \* Shrinking Labor Pool
- \* Knowledge and Skill Gaps



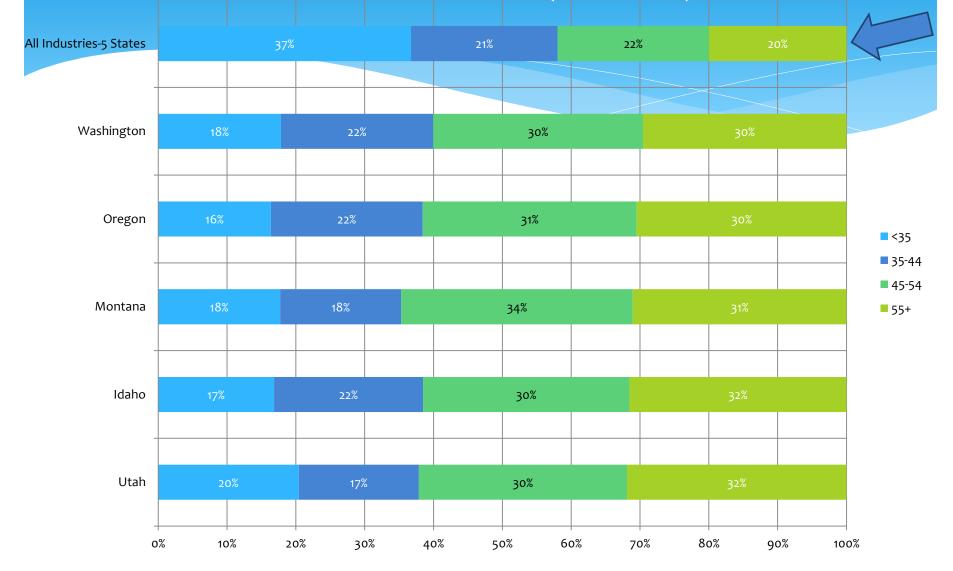
Maintenance employees walk through the juvenile fish bypass Photo courtesy of Chelan County PUD

WASHINGTON STATE UNIVERSITY

EXTENSION ENERGY PROGRAM



### 2011 Utility Employment by Age Cohort and State, vs. All Industries (5-states)



# Key Hiring Challenges

- \* General shortage of <u>qualified</u> mid-level applicants
- Occupational shortages cut across industry sectors
- Increased recruiting and hiring costs
- \* Work conditions as a challenge to recruiting and hiring
- \* A lack of workforce diversity
- \* Specific shortages: Power engineers, line workers, some technicians and electricians, mechanics



# New and Emerging Skill Requirements

### **Skill Panels**

- Connecting industry and education
- Skill Standards: defining industry requirements
- Industry investment of direct dollars
- Seasoned workers define standards
- 18 Standards Completed
  - Newest: Customer Service
     Representative

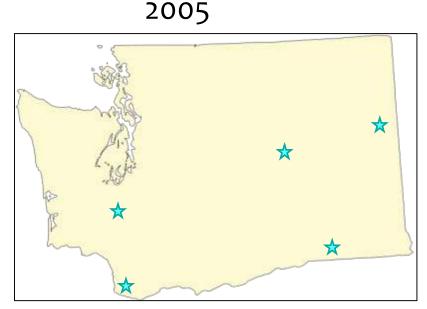
http://cleanenergyexcellence.org/skill-panel/



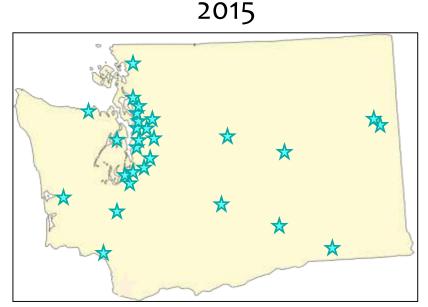








Big Bend, Centralia, Clark, Spokane, Walla Walla Community Colleges



"Niched Up" Energy Programs Expanded Scope Across the State



## Developing a Pacific NW Smarter Grid Workforce

**Energy Northwest** Amanda, Nuclear Technician Columbia Basin CC

Lewis County PUD Travis, Intern Centralia College Sr WSU Electrical Engineering





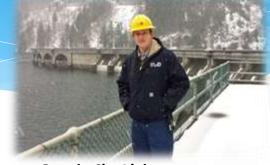
**Grand Coulee** Brian, Hydro Operator Centralia College



The PED: (Plant Equipment Operator) Clean of 2013 has complete running in the classroom and will now use that braining out in the will, Work safe!







**Seattle City Light** Nick, Power Plant Operator Centralia College



**Tacoma Power** Jake, Hydroelectric Utility Worker Centralia College



**TransAlta** Plant Equipment Operators Grays Harbor/Centralia College

**Wilson Construction** Kris, Apprentice Lineman Avista/Spokane CC

### Careers in Energy Week Natl Center for Energy Workforce Development October, 12 – 18, 2015

- Afterschool meet and greet
- \* Tacoma Power & Lewis
   County PUD career fairs
- Teachers are apprentices for a day

- \* 2014:
  - \* 19 events reached 4,283 students, parents, teachers, counselors and veterans attended
- \* 2013:
  - 27 events reached more than
    1,650 people



Visitor Centers and plant tours



Examples of External Funding Sources Center of Excellence for Clean Energy 2006-2015

- \* U.S. Dept. of Labor
  - \* Appropriation
  - \* WIRED
  - \* TAACCCT Round 4
- \* U.S. Dept. of Energy
  - \* Smart Grid Project
- \* U.S. Dept. of Commerce
  - Energy Entrepreneur
     Program
- \* Workforce Board
  - \* Skill Panel Grants

- \* Nat'l Science Foundation
  - \* Edmonds CC
  - \* South Seattle CC
  - \* Bellingham Tech
  - \* Spokane Falls CC
- Northwest Energy
   Efficiency Taskforce (NEET)
- Industry Contributions
   Total \$30,710,980



## TAACCCT

TRADE ADJUSTMENT ASSISTANCE COMMUNITY COLLEGE AND CAREER TRAINING GRANT PROGRAM

## U.S. Dept. of Labor - TAACCCT Round 4



http://cleanenergyexcellence.org/wise/

- \$450 Million 71 Partnerships
- \* Announced 9/29/14
- Washington Integration Sector
   Employment WISE:
  - \* Value \$9,994,854
  - \* Start Date 10/1/14 -End Date 9/30/18
  - 3 years for program -4 years of 3<sup>rd</sup> party research and evaluation
  - Serve 1,992 participants
    - Dislocated Workers
    - Veterans and Spouses
    - Women and Minorities

10<sup>th</sup> Annual Energy & Construction Best Practices Summit

### **Clean Tech: Washington's WISE Future**

Keynote Speaker: Brian Young, Washington Dept of Commerce Clean Technology Industry Sector Lead Bates Technical College South Campus May 28/29

\* Registration is Open: http://cleanenergyexcellence.org



# Building Engagement

**Contact Your Local Community College** 

- \* Workforce Dean or Faculty
- \* Volunteer for Advisory Boards
- \* Guest Lectures
- \* Host Tours
- \* Contact Your Local High School
  - \* Counselors
  - \* Sponsor a Class Oregon City High School
- \* Resources:
  - \* Center of Excellence for Clean Energy
    - \* <u>http://cleanenergyexcellence.org</u>
  - \* Foundation for Water Energy and Education
    - \* http://fwee.org/
  - \* IEEE PES Student Membership (engineers)
  - \* CEWD



#### PACIFIC NORTHWEST CENTER OF EXCELLENCE FOR CLEAN ENERGY

A Centralia College Partnership



## The 21<sup>st</sup> Century Skilled Workforce How do we recruit, train and retain them?



